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UTAH DEPARTMENT OF GOVERNMENT OPERATIONS

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# Updates from OSDC to the Judiciary Interim Committee

# OSDC's role in restitution

- ▶ Restitution is a major priority for OSDC
- ▶ Collection methods include:
  - Voluntary payment plans
  - Tax refund levies
  - Wage garnishments



# Updates on HB216

- ▷ Major requirements:
  - Settlement policy - this has been finalized
  - Online debtor portal - this will be going live on June 19



Utah Payment Portal Impact

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The Great Seal of the State of Utah, featuring an eagle with wings spread, perched on a shield. The shield contains a beehive and the word 'INDUSTRY'. The shield is flanked by two crossed arrows. The entire seal is encircled by a rope border. The text 'THE GREAT SEAL OF THE STATE OF UTAH' is written around the top half of the border, and '1896' is at the bottom.

### Utah Payment Portal Impact

Lookup

This is a test payment portal Login Message Instance2 Dev

Utah Payment Portal Impact Footer Line 2

Utah Payment Portal Impact

HomeAccountContact

Account ID: 000701475

Customer Details

See Payments

Total Due: 737.51

Total Received: \$102.00

| Acct#     | Name | Agency                               | Agency Ref# | Interest % | Amount |
|-----------|------|--------------------------------------|-------------|------------|--------|
| 000701475 |      | SL CO WEST VALLEY CITY JUSTICE COURT | 221701044   | 2.29%      | 737.51 |
| Total Due |      |                                      |             |            | 737.51 |

Pay

Total amount - \$737.51

Grand Total: \$737.51

Continue

Cancel

5

| Utah Payment Portal Impact |           |           |                                  |                |              |            | Home | Account | Contact |
|----------------------------|-----------|-----------|----------------------------------|----------------|--------------|------------|------|---------|---------|
| Account / Payments         |           |           |                                  |                |              |            |      |         |         |
| PLANID                     | Date      | Account   | Transaction Description          | Transaction ID | Total Amount | Allocation |      |         |         |
| 000701475                  | R-/3/28-A | 000701475 | ADMINISTRATIVE COST - ADJUSTMENT | ID: 23797235   | \$0.44       | \$0.06     |      |         |         |
| 000701475                  | R-/3/19-A | 000701475 | ACCRUED INTEREST - ADJUSTMENT    | ID: 23786783   | \$0.81       | \$0.50     |      |         |         |
| 000701475                  | R-/3/19-A | 000701475 | OTHER FEE - PAYMENT              | ID: 743970     | \$2.00       | \$0.04     |      |         |         |
| 000701475                  | R-/3/19-A | 000701475 | ADMINISTRATIVE COST - PAYMENT    | ID: 743970     | \$2.00       | \$0.31     |      |         |         |
| 000701475                  | R-/3/19-A | 000701475 | ACCRUED INTEREST - PAYMENT       | ID: 743970     | \$2.00       | \$0.50     |      |         |         |
| 000701475                  | R-/3/19-A | 000701475 | PRINCIPAL - PAYMENT              | ID: 743970     | \$2.00       | \$1.15     |      |         |         |
| 000701475                  | R-/3/03-A | 000701475 | ADMINISTRATIVE COST - ADJUSTMENT | ID: 23767998   | \$129.83     | \$129.83   |      |         |         |
| 000701475                  | R-/3/03-A | 000701475 | OTHER FEE - ADJUSTMENT           | ID: 23767999   | \$40.06      | \$40.06    |      |         |         |
| 000701475                  | R-/3/03-A | 000701475 | PRINCIPAL - ADJUSTMENT           | ID: 23768001   | \$226.32     | \$226.32   |      |         |         |
| 000701475                  | R-/3/03-A | 000701475 | PRINCIPAL - ADJUSTMENT           | ID: 23768002   | \$203.68     | \$203.68   |      |         |         |
| 000701475                  | R-/3/03-A | 000701475 | PRINCIPAL - ADJUSTMENT           | ID: 23768003   | \$25.60      | \$25.60    |      |         |         |

[Account](#) / Customer Details

| PLANID    | Account   | Agency Acct / Case # | Amount Referred | Current Balance | Type of Obligation                 | Creditor                        |
|-----------|-----------|----------------------|-----------------|-----------------|------------------------------------|---------------------------------|
| 100093197 | 000433013 | 131600090            | \$15270.09      | \$17655.07      | Restitution                        | Victim-112905                   |
| 100093197 | 000433013 | 131600090            | \$4715.84       | \$4551.67       | OSDC Fees, Penalties, and Interest | Office of State Debt Collection |
| 100093197 | 000433013 | 131600090            | \$842.33        | \$983.47        | Fines, Fees, & Interest            | State of Utah                   |
| 100093197 | 000433876 | AP177622             | \$169.02        | \$419.17        | OSDC Fees, Penalties, and Interest | Office of State Debt Collection |
| 100093197 | 000451125 | 131600038            | \$166.67        | \$157.16        | OSDC Fees, Penalties, and Interest | Office of State Debt Collection |
| 100093197 | 000451125 | 131600038            | \$569.46        | \$636.33        | Fines, Fees, & Interest            | State of Utah                   |

[Back](#)

# Increased payment options

- ▶ OSDC and State Courts recently completed an RFP which will:
  - Reduces barriers for unbanked/underbanked debtors
  - Allow debtors to make payments at retail locations, including in rural areas
  - May allow for payments at kiosk locations







# Thank You

**Paul Bowers**

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